

HEBER PUBLIC UTILITY DISTRICT

REPORT TO BOARD OF DIRECTORS

MEETING DATE: February 19, 2026

FROM: Madeline Dessert, General Manager

SUBJECT: Approve Out of State Travel to Attend Tyler Connect Training in Las Vegas, Nevada

BACKGROUND

Tyler Technologies will be hosting its annual Tyler Connect conference on April 7th to April 10th, 2026 in Las Vegas Nevada. The conference will enhance organizational productivity and improve service delivery through expanded knowledge of our Tyler Technologies software solutions. The conference offers direct access to Tyler Technologies staff, allowing participants to gain practical insights, technical guidance, and a deeper understanding of system capabilities. Tyler Connect features hundreds of educational and training sessions focused on software enhancements, advanced product use, and efficiency strategies designed to strengthen organizational outcomes. Participants will also receive exclusive updates from Tyler executives regarding current initiatives and future developments. Opportunities to earn Continuing Professional Education (CPE) credits further support professional growth while contributing to Tyler's Connected Communities vision aimed at advancing the future of government services.

FISCAL IMPACT

Not to Exceed Budgeted amount of \$4,000, which all out of state travel must be approved by the Board of Directors this item is before you. As the training is included in the FY 2025-26 budget this item was placed on the consent agenda.

ACTION ITEM

1. Approved for the Finance Manager and the Senior Billing Clerk to attend the Tyler Connect Conference in Las Vegas, Nevada.
2. Do not Approved for the Finance Manager and the Senior Billing Clerk to attend the Tyler Connect Conference in Las Vegas, Nevada and provide direction to staff.