



January 25, 2025

Mrs. Madeline Dessert Martinez
General Manager
Heber Public Utility District
1078 Dogwood Road #103
Heber, Ca 92249

RE: 4th Quarter Reporting (2024)

Dear Mrs. Dessert Martinez:

As outlined in the Franchise Agreement, Article 8 section 8.3.2 Quarterly Reports, please see the following information:

8.3.2 Quarterly Reports

Attachment 1 – Gross Receipts for the Quarter by sector (Residential, Commercial, Roll-Off)

Attachment 2 – Tonnage Report

Attachment 3 – Collection and Subscription Report

Attachment 4 – Contamination Monitoring Report

Attachment 5 – Customer Service Report / Generator Waivers / Education Program Report / Discarded Material
Evaluation Reports

Once you have reviewed this information, please do not hesitate to contact me with any questions you may have.

Sincerely,

Matthew Gray
Sustainability Specialist II
CR&R Environmental Services
760-908-9882

cc: Maria Lazaruk, Senior Sustainability Manager, CR&R Environmental Services
Francisco Ochoa, General Manager, CR&R Environmental Services

11292 Western Ave.
P. O. Box 125
Stanton, CA 90680-2912

t: 800.826.9677
t: 714.826.9049
f: 714.890.6347

Attachment 1

Cash Receipts Reports

Attachment 2

Diversion Reports

**HEBER PUBLIC UTILITY DISTRICT 2024
SOLID WASTE & RECYCLING TONS SUMMARY REPORT**

RESIDENTIAL

MONTH	CURBSIDE DIVERTED	CURBSIDE LANDFILLED	TOTAL RESI DIVERSION %
Jan-24	86.73	167.08	34.17%
Feb-24	67.66	169.15	28.57%
Mar-24	111.16	129.38	46.21%
Apr-24	91.13	178.65	33.78%
May-24	80.64	153.77	34.40%
Jun-24	72.48	136.52	34.68%
Jul-24	84.09	199.11	29.69%
Aug-24	85.90	137.64	38.43%
Sep-24	76.32	140.33	35.23%
Oct-24	76.19	165.47	31.53%
Nov-24	80.65	114.80	41.26%
Dec-24	86.89	155.54	35.84%
2024 TOTAL	999.84	1,847.44	35.12%
1ST QTR TOTAL	265.55	465.61	36.32%
2ND QTR TOTAL	244.25	468.94	34.25%
3RD QTR TOTAL	246.31	477.08	34.05%
4TH QTR TOTAL	243.73	435.81	35.87%

COMMERCIAL

MONTH	2030			2030			
	COMMERCIAL DIVERTED	COM LANDFILLED	COM BIN DIVERSION %	COMMERCIAL ROLL OFF RECYCLE	COMM ROLL OFF RESIDUAL / DIRECT LANDFILLED	ROLL OFF DIVERSION %	TOTAL COM DIVERSION %
Jan-24	2.12	62.74	3.27%	0.00	1.63	0.00%	3.19%
Feb-24	2.64	79.20	3.23%	0.00	0.00	#DIV/0!	3.23%
Mar-24	2.84	76.25	3.59%	2.63	22.02	10.67%	5.27%
Apr-24	2.84	72.68	3.76%	6.18	28.23	17.96%	8.21%
May-24	3.17	78.99	3.86%	2.37	23.65	9.11%	5.12%
Jun-24	2.89	83.52	3.34%	1.79	6.67	21.16%	4.93%
Jul-24	2.78	75.41	3.56%	0.49	9.02	5.15%	3.73%
Aug-24	3.38	73.17	4.42%	0.00	0.00	0.00%	4.42%
Sep-24	2.94	68.28	4.13%	0.00	3.99	0.00%	3.91%
Oct-24	3.99	74.07	5.11%	1.32	29.35	4.30%	4.88%
Nov-24	3.37	73.80	4.37%	1.23	13.89	8.13%	4.98%
Dec-24	3.43	70.03	4.67%	0.00	0.00	0.00%	4.67%
2024 TOTAL	36.39	888.14	3.94%	16.01	138.45	10.37%	4.86%
1ST QTR TOTAL	7.60	218.19	3.37%	2.63	23.65	10.01%	4.06%
2ND QTR TOTAL	8.90	235.19	3.65%	10.34	58.55	15.01%	6.15%
3RD QTR TOTAL	9.10	216.86	4.03%	0.49	13.01	3.63%	4.00%
4TH QTR TOTAL	10.79	217.90	4.72%	2.55	43.24	5.57%	4.86%

C&D PROCESSING / TEMP

MONTH	4060			4060			
	C&D ROLL OFF RECYCLE	C&D ROLL OFF LANDFILLED	C&D DIVERSION %	TEMP ROLL OFF RECYCLE	TEMP ROLL OFF LANDFILLED	TEMP DIVERSION %	SLUDGE
Jan-23	0.00	0.00	0.00%	0.00	0.00	0.00%	0.00
Feb-23	0.00	0.00	#DIV/0!	4.72	0.00	100.00%	0.00
Mar-23	0.00	0.00	0.00%	0.00	0.00	0.00%	21.29
Apr-23	0.76	0.41	64.96%	0.00	0.00	0.00%	0.00
May-23	0.00	0.00	#DIV/0!	0.56	2.10	21.05%	0.00
Jun-23	4.07	2.18	65.12%	1.79	6.67	21.16%	0.00
Jul-23	11.27	6.03	65.14%	8.28	20.23	29.04%	15.47
Aug-23	0.00	0.00	0.00%	3.42	13.40	20.33%	0.00
Sep-23	0.00	0.00	0.00%	0.00	0.00	0.00%	0.00
Oct-23	0.00	0.00	0.00%	0.20	2.08	8.77%	15.75
Nov-23	4.27	2.29	65.09%	0.00	0.00	0.00%	0.00
Dec-23	8.64	4.62	65.16%	9.39	3.60	72.29%	0.00
2023 TOTAL	29.01	15.53	65.13%	28.36	48.08	37.10%	52.51
1ST QTR TOTAL	0.00	0.00	#DIV/0!	4.72	0.00	100.00%	21.29
2ND QTR TOTAL	4.83	2.59	65.09%	2.35	8.77	21.13%	0.00
3RD QTR TOTAL	11.27	6.03	65.14%	11.70	33.63	25.81%	15.47
4TH QTR TOTAL	12.91	6.91	65.14%	9.59	5.68	62.80%	15.75

OVERALL TOTAL

MONTH	TOTAL DIVERTED	TOTAL LANDFILLED	OVERALL DIVERSION
Jan-23	88.85	231.45	27.74%
Feb-23	75.02	248.35	23.20%
Mar-23	116.63	227.65	33.88%
Apr-23	100.91	279.97	26.49%
May-23	86.74	258.51	25.12%
Jun-23	83.02	235.56	26.06%
Jul-23	106.91	309.80	25.66%
Aug-23	92.70	224.21	29.25%
Sep-23	79.26	212.60	27.16%
Oct-23	81.70	270.97	23.17%
Nov-23	89.52	204.78	30.42%
Dec-23	108.35	233.79	31.67%
2023 TOTAL	1,109.61	2,937.64	27.42%
1ST QTR TOTAL	280.50	707.45	28.39%
2ND QTR TOTAL	270.67	774.04	25.91%
3RD QTR TOTAL	278.87	746.61	27.19%
4TH QTR TOTAL	279.57	709.54	28.26%

THIS REPORT REFLECTS THE MOST UP-TO-DATE INFORMATION FOR ALL MONTHS LISTED.



environmental services
the face of a greener generation

**HEBER PUBLIC UTILITY DISTRICT 2024
RESIDENTIAL SOLID WASTE & RECYCLING TONS**

MONTH	2000	3000	TOTAL	2000	3000	RESI TRASH	TOTAL	RESI
	CURBSIDE RECYCLE	GREEN RECYCLE	RESIDENTIAL DIVERTED	CURBSIDE RESIDUE	GREEN RESIDUE		RESIDENTIAL LANDFILLED	DIVERSION RATE
Jan-23	21.24	65.49	86.73	20.68	7.07	139.33	167.08	34.17%
Feb-23	20.17	47.49	67.66	19.64	5.13	144.38	169.15	28.57%
Mar-23	42.76	68.40	111.16	41.65	7.39	80.34	129.38	46.21%
Apr-23	25.51	65.62	91.13	24.85	7.09	146.71	178.65	33.78%
May-23	22.54	58.10	80.64	21.95	6.28	125.54	153.77	34.40%
Jun-23	13.76	58.72	72.48	13.40	6.34	116.78	136.52	34.68%
Jul-23	13.97	70.12	84.09	13.61	7.58	177.92	199.11	29.69%
Aug-23	20.73	65.17	85.90	20.19	7.04	110.41	137.64	38.43%
Sep-23	2.93	73.39	76.32	2.85	7.93	129.55	140.33	35.23%
Oct-23	3.11	73.08	76.19	3.02	7.90	154.55	165.47	31.53%
Nov-23	2.81	77.84	80.65	2.73	8.41	103.66	114.80	41.26%
Dec-23	3.74	83.15	86.89	3.65	8.98	142.91	155.54	35.84%
2023 TOTAL	193.27	806.57	999.84	188.22	87.14	1,572.08	1847.44	35.12%
1S QTR TOTAL	84.17	181.38	265.55	81.97	19.59	364.05	465.61	36.32%
2ND QTR TOTAL	61.81	182.44	244.25	60.20	19.71	389.03	468.94	34.25%
3RD QTR TOTAL	37.63	208.68	246.31	36.65	22.55	417.88	477.08	34.05%
4TH QTR TOTAL	9.66	234.07	243.73	9.40	25.29	401.12	435.81	35.87%

Report Prepared By:
Matt Gray
CR&R Inc.
(877) 728-0446

Collection and Subscription Report

4th Quarter 2024

Attachment 3

Collection and Subscription Report

3rd Quarter (2024)

	Single Family	Multi Family	Commercial
Total Accounts	1541	9	37
Total Cart Gallons of Service	433,890	1,470	4,745
Total Bin Yards of Service	n/a	91	169
Total Roll off Tons of Service	n/a	n/a	n/a
Total Compactor Tons of Service	n/a	n/a	n/a
Average volume of service per gallon	281.56	163.33	128.24
Average volume of service per yard		10	5

Bulky Item Collections Performed	
Pickups	48
Item Amount	116

Cart and Bin Totals

Single Family		
Trash	1576	141840
Recycle	1614	145260
Green	1631	146790

Commercial Bins by Levels of Service:	Trash	Recycle	Food Waste	Green Waste	
35 Gallon					65
65 Gallon			1		4680
90 Gallon	16	15		21	10
2 Yard	5				84
3 Yard	24	4			16
4 Yard	3	1			5
5 Yard	1				54
6 Yard	4	5			
Roll Off					

Multi Family Carts and Bins by Levels of Service:	Trash	Recycle	Food Waste	Green Waste	
35 Gallon					390
65 Gallon			6		1080
90 Gallon	8	2		2	0
2 Yard					18
3 Yard		6			28
4 Yard	7				15
5 Yard	3				30
6 Yard	5				

HPUD Commercial and Multi-Family Properties (2 cy and Above)

<u>Acct</u>	<u>Name</u>	<u>Address</u>
15	HEBER VILLAGE APT # II	1140 HEBER AVE
16	HEBER VILLAGE APT I	1146 HEBER AVE
1270	VILLA PALOMA APTS	15 HAWK ST
1340	DESERT SUNRISE APTS	175 DESERT SUNRISE
800	HEBER FAMILY APTS	1137 DOGWOOD
1391	SUNSET GARDEN APTS	6 HAWK ST
3067	FEDI TRANSPORT	89 MAIN ST
8	JC DOMINGUEZ	99 MAIN ST
3127	NYDIA OLVERA	56 MAIN ST
3023	SHASTA MANAGEMENT	1131 YOURMAN RD
2571	U S POST OFFICE	71 MAIN ST
3162	JORGE CONTRERAS	1044 HEFFERMAN
3157	IMPERIAL CENTER LLC	1111 YOURMAN RD
2305	IMPERIAL COUNTY	1132 HEBER AVE
2293	IMPERIAL COUNTY OFFICE OF EDUC	1042 1/2 HEBER AVE
3159	IMPERICAL CENTER CSO, LLC	1105 YOURMAN RD
2163	LAGUNA SOLEADA LLC/MORALES	150 MAIN
3168	NATURE JOY HARVEST LLC	1118 ROCKWOOD AVE
2	ORMAT NEVADA INC	947 DOGWOOD RD
13	ORMAT NEVADA INC	895 PITZER RD
14	ORMAT NEVADA INC	895 PITZER RD #A
444	PYRAMID CONSTRUCTION	839 DOGWOOD
2480	GARY ROBINSON	59 MC CABE RD
2921	SBMD PROPERTIES LLC	1126 ROCKWOOD AVE
443	GIBSON & SCHAFFER	1143 ROCKWOOD RD
20	IMPERIAL COUNTY ROAD DEPT	1060 HEFFERNAN AVE
3	ORMAT NEVADA INC	855 DOGWOOD RD
1837	SACRED HEART CHURCH HALL	46 MAIN ST
3158	BINGHAM EQUIPMENT COMPANY	190 MAIN ST
12	KENNEDY'S MARKET	70 MAIN ST
18	HEBER SCHOOL #3	1052 HEBER AVE
1	EL TORO LAND & CATTLE CO	96 FAWCETT RD
1513	DOGWOOD ELEMENTARY SCHOOL	44 CORRELL RD

HPUD C&D Report
4th Quarter 2024

CUST#	NAME	ADDRESS	DATE	Quantity	Diversion %
-------	------	---------	------	----------	-------------

NONE

Contamination Monitoring Report

Attachment 4

4th Quarter 2024

ACCT	NAME	Address			Route	Service Day	Auditor	Date Audited	Trash	Recycle	Organic	Education/Outreach Provided	Notice of Violation	Photos	Notes
1513	DOGWOOD ELEMENTARY SCHOOL	44	E	CORRELL	RD	C5	Tuesday	Matt Gray	12/9/2024					1,2,3,4	Bins empty. Need organic services implemented as well as Tier 2 edible food program
2	ORMAT NEVADA INC	947		DOGWOOD	RD	C5	Tuesday	Matt Gray	12/9/2024			X		26,27,28,29	Dropped off education and outreach with manager on site. Let them know to use the bins properly. Had some cardboard in the trash bin.
1391	SUNSET GARDEN APTS	6	W	HAWK	ST	C5	Tuesday	Matt Gray	12/9/2024			X		12,13,14	Good job recycling but need an organic container on site. Left education and outreach at office
1837	SACRED HEART CHURCH HALL	46		MAIN	ST	C5	Tuesday	Matt Gray	12/9/2024	x		x		21	Green waste in trash. Left education and outreach at door on church
12	KENNEDY'S MARKET	70		MAIN	ST	C8	Monday	Matt Gray	12/9/2024			X		22,23	Need to do a better job with recycling. No green waste cart on site. Recycling had contamination and Raj refused to put locks on the bin stating that people will just dump around enclosure. I will send new cart for food waste asap. Dropped off education and outreach with owner Raj.
1270	VILLA PALOMA APTS	15	W	HAWK	ST	C8	Monday	Matt Gray	12/9/2024	x	x	X		5,6,7,8,9,10,11	Need to do a better job with recycling. Some bins were good but some bins were not and had contamination. They also need green waste cart or carts on site for food waste generated from 70 units.
15	HEBER VILLAGE APT # II	1140		HEBER	AVE	C8	Monday	Matt Gray	12/9/2024			X		18,19,20	Office closed but dropped off education in mail box on site. Good job using green waste container and recycling. Could be a little better on recycling but they are doing a good job.
16	HEBER VILLAGE APT I	1146		HEBER	AVE	C8	Monday	Matt Gray	12/9/2024			X		15,16,17	Office closed but dropped off education in mail box on site. Good job using green waste container and recycling. Could be a little better on recycling but they are doing a good job.
443	GIBSON & SCHAFFER	1143		ROCKWOOD	RD	C5	Tuesday	Matt Gray	12/9/2024			x		25	Some cardboard in bin. Dropped off education and outreach with staff and manager. Spoke with them about what is supposed to go in the containers.
3158	BINGHAM EQUIPMENT COMPANY	190		MAIN	ST	C5	Tuesday	Matt Gray	12/9/2024			X		24	Spoke with Jose. Dropped education and outreach and we are looking to get them a roll off bin for the cardboard generated. Source separated.

Customer Service Report

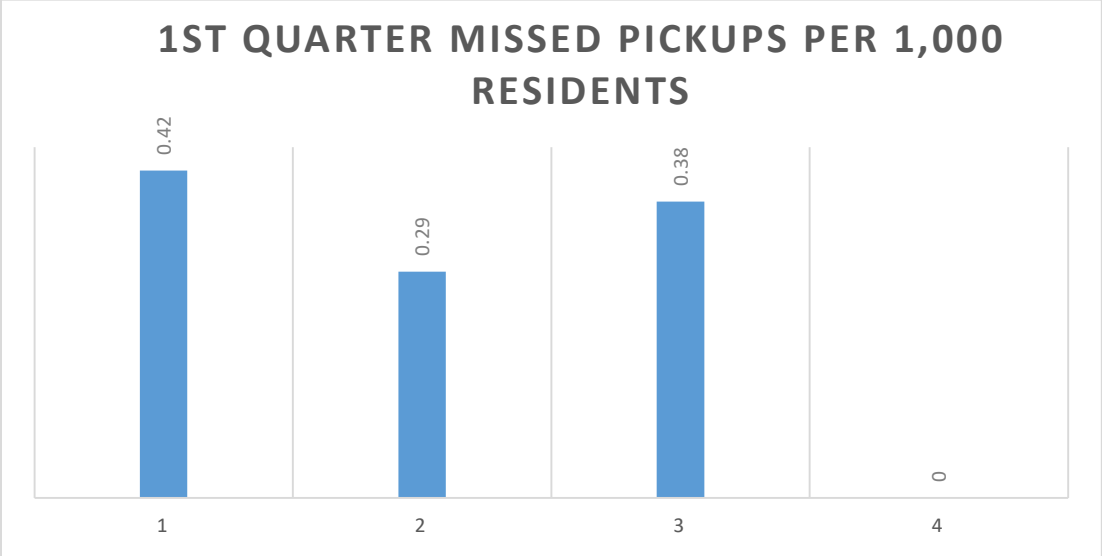
Attachment 5

4th Quarter 2024

Customer Service Report (Missed or Incomplete Collections)

Per 1,000 Residents

	<u>Oct</u>	<u>Nov</u>	<u>December</u>		
4th Quarter	0.42	0.29	0.38		



HPUD New Service Request (2nd Quarter 2024)

<u>CUST#</u>	<u>SERV NAME</u>	<u>SERV ADR 1</u>
--------------	------------------	-------------------

Education Program Report

<u>Date</u>	<u>Commercial</u>	<u>Multi Family</u>	<u>Residential</u>	<u>Item</u>	<u>Notes</u>
-------------	-------------------	---------------------	--------------------	-------------	--------------