



September 25, 2025

Mrs. Madeline Dessert Martinez
General Manager
Heber Public Utility District
1078 Dogwood Road #103
Heber, Ca 92249

RE: 3rd Quarter Reporting (2025)

Dear Mrs. Dessert:

As outlined in the Franchise Agreement, Article 8 section 8.3.2 Quarterly Reports, please see the following information:

8.3.2 Quarterly Reports

Attachment 1 – Gross Receipts for the Quarter by sector (Residential, Commercial, Roll-Off)

Attachment 2 – Tonnage Report

Attachment 3 – Collection and Subscription Report

Attachment 4 – Contamination Monitoring Report

Attachment 5 – Customer Service Report / Generator Waivers / Education Program Report / Discarded Material
Evaluation Reports

Once you have reviewed this information, please do not hesitate to contact me with any questions you may have.

Sincerely,

Matthew Gray
Sustainability Specialist II
CR&R Environmental Services
760-908-9882

cc: Mike Carey, Senior Sustainability Manager, CR&R Environmental Services
Francisco Ochoa, General Manager, CR&R Environmental Services

11292 Western Ave.
P. O. Box 125
Stanton, CA 90680-2912

t: 800.826.9677
t: 714.826.9049
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Attachment 1

Cash Receipts

Attachment 2

Diversion Reports

**HEBER PUBLIC UTILITY DISTRICT 2025
SOLID WASTE & RECYCLING TONS SUMMARY REPORT**

RESIDENTIAL

MONTH	CURBSIDE DIVERTED	CURBSIDE LANDFILLED	TOTAL RESI DIVERSION %
Jan-25	47.39	127.83	27.05%
Feb-25	61.39	130.70	31.96%
Mar-25	75.59	176.84	29.94%
Apr-25	75.17	134.27	35.89%
May-25	51.91	159.80	24.52%
Jun-25	40.27	206.40	16.33%
Jul-25	56.55	149.16	27.49%
Aug-25	68.29	124.49	35.42%
Sep-25	92.54	185.01	33.34%
Oct-25	0.00	0.00	#DIV/0!
Nov-25	0.00	0.00	#DIV/0!
Dec-25	0.00	0.00	#DIV/0!
2025 TOTAL	569.10	1,394.50	28.98%
1ST QTR TOTAL	184.37	435.37	29.75%
2ND QTR TOTAL	167.35	500.47	25.06%
3RD QTR TOTAL	217.38	458.66	32.15%
4TH QTR TOTAL	0.00	0.00	#DIV/0!

COMMERCIAL

MONTH	2030			2030			
	COMMERCIAL DIVERTED	COM LANDFILLED	COM BIN DIVERSION %	COMMERCIAL ROLL OFF RECYCLE	COMM ROLL OFF RESIDUAL / DIRECT LANDFILLED	ROLL OFF DIVERSION %	TOTAL COM DIVERSION %
Jan-25	3.71	74.13	4.77%	0.00	0.00	#DIV/0!	4.77%
Feb-25	3.31	65.89	4.78%	0.00	16.06	0.00%	3.88%
Mar-25	3.68	70.49	4.96%	0.92	10.14	8.32%	5.40%
Apr-25	3.83	71.10	5.11%	0.00	7.04	0.00%	4.67%
May-25	3.64	49.89	6.80%	0.00	16.82	0.00%	5.17%
Jun-25	2.48	39.12	5.96%	0.49	13.60	3.48%	5.33%
Jul-25	1.86	47.41	3.78%	0.00	5.82	0.00%	3.38%
Aug-25	2.17	47.80	4.34%	0.00	10.68	0.00%	3.58%
Sep-25	1.72	41.44	3.99%	0.00	0.00	#DIV/0!	3.99%
Oct-25	0.00	0.00	#DIV/0!	0.00	0.00	0.00%	0.00%
Nov-25	0.00	0.00	#DIV/0!	0.00	0.00	0.00%	0.00%
Dec-25	0.00	0.00	#DIV/0!	0.00	0.00	0.00%	0.00%
2025 TOTAL	26.40	507.27	4.95%	1.41	80.16	1.73%	4.52%
1ST QTR TOTAL	10.70	210.51	4.84%	0.92	26.20	3.39%	4.68%
2ND QTR TOTAL	9.95	160.11	5.85%	0.49	37.46	1.29%	5.02%
3RD QTR TOTAL	5.75	136.65	4.04%	0.00	16.50	0.00%	3.62%
4TH QTR TOTAL	0.00	0.00	#DIV/0!	0.00	0.00	#DIV/0!	#DIV/0!

C&D PROCESSING / TEMP

MONTH	4060			4060			
	C&D ROLL OFF RECYCLE	C&D ROLL OFF LANDFILLED	C&D DIVERSION %	TEMP ROLL OFF RECYCLE	TEMP ROLL OFF LANDFILLED	TEMP DIVERSION %	SLUDGE
Jan-25	13.99	7.49	65.13%	4.79	12.94	27.02%	38.95
Feb-25	48.26	25.84	65.13%	0.00	0.34	0.00%	41.46
Mar-25	48.39	25.90	65.14%	0.00	0.00	0.00%	5.30
Apr-25	39.24	21.01	65.13%	0.00	0.00	0.00%	7.06
May-25	18.11	9.70	65.12%	0.53	1.96	21.29%	14.04
Jun-25	51.53	27.59	65.13%	0.00	1.79	0.00%	0.00
Jul-25	84.96	45.48	65.13%	0.46	28.67	1.58%	0.00
Aug-25	19.25	10.31	65.12%	5.88	12.11	32.68%	0.00
Sep-25	8.57	4.59	65.12%	0.00	0.00	0.00%	0.00
Oct-25	0.00	0.00	0.00%	0.00	0.00	0.00%	0.00
Nov-25	0.00	0.00	0.00%	0.00	0.00	0.00%	0.00
Dec-25	0.00	0.00	0.00%	0.00	0.00	0.00%	0.00
2025 TOTAL	332.30	177.91	65.13%	11.66	57.81	16.78%	106.81
1ST QTR TOTAL	110.64	59.23	65.13%	4.79	13.28	26.51%	85.71
2ND QTR TOTAL	108.88	58.30	65.13%	0.53	3.75	12.38%	21.10
3RD QTR TOTAL	112.78	60.38	65.13%	6.34	40.78	13.46%	0.00
4TH QTR TOTAL	0.00	0.00	#DIV/0!	0.00	0.00	#DIV/0!	0.00

OVERALL TOTAL

MONTH	TOTAL DIVERTED	TOTAL LANDFILLED	OVERALL DIVERSION
Jan-25	69.88	222.39	23.91%
Feb-25	112.96	238.83	32.11%
Mar-25	128.58	283.37	31.21%
Apr-25	118.24	233.42	33.62%
May-25	74.19	238.17	23.75%
Jun-25	94.77	288.50	24.73%
Jul-25	143.83	276.54	34.22%
Aug-25	95.59	205.39	31.76%
Sep-25	102.83	231.04	30.80%
Oct-25	0.00	0.00	0.00%
Nov-25	0.00	0.00	0.00%
Dec-25	0.00	0.00	0.00%
2025 TOTAL	940.87	2,217.65	29.79%
1ST QTR TOTAL	311.42	744.59	29.49%
2ND QTR TOTAL	287.20	760.09	27.42%
3RD QTR TOTAL	342.25	712.97	32.43%
4TH QTR TOTAL	0.00	0.00	#DIV/0!

THIS REPORT REFLECTS THE MOST UP-TO-DATE INFORMATION FOR ALL MONTHS LISTED.



environmental services

the face of a greener generation

**HEBER PUBLIC UTILITY DISTRICT 2025
RESIDENTIAL SOLID WASTE & RECYCLING TONS**

MONTH	2000	3000	TOTAL	2000	3000	RESI TRASH	TOTAL	RESI
	CURBSIDE RECYCLE	GREEN RECYCLE	RESIDENTIAL DIVERTED	CURBSIDE RESIDUE	GREEN RESIDUE		RESIDENTIAL LANDFILLED	DIVERSION RATE
Jan-25	3.17	44.22	47.39	8.48	4.78	114.57	127.83	27.05%
Feb-25	3.12	58.27	61.39	3.03	6.30	121.37	130.70	31.96%
Mar-25	3.08	72.51	75.59	2.99	14.82	159.03	176.84	29.94%
Apr-25	3.02	72.15	75.17	2.94	7.79	123.54	134.27	35.89%
May-25	2.24	49.67	51.91	8.19	23.40	128.21	159.80	24.52%
Jun-25	2.36	37.91	40.27	11.63	38.54	156.23	206.40	16.33%
Jul-25	2.91	53.64	56.55	8.75	15.44	124.97	149.16	27.49%
Aug-25	2.61	65.68	68.29	2.55	7.10	114.84	124.49	35.42%
Sep-25	2.62	89.92	92.54	7.56	29.43	148.02	185.01	33.34%
Oct-25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!
Nov-25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!
Dec-25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!
2025 TOTAL	25.13	543.97	569.10	56.12	147.60	1,190.78	1394.50	28.98%
1S QTR TOTAL	9.37	175.00	184.37	14.50	25.90	394.97	435.37	29.75%
2ND QTR TOTAL	7.62	159.73	167.35	22.76	69.73	407.98	500.47	25.06%
3RD QTR TOTAL	8.14	209.24	217.38	18.86	51.97	387.83	458.66	32.15%
4TH QTR TOTAL	0.00	0.00	0.00	0.00	0.00	0.00	0.00	#DIV/0!

Report Prepared By:
Matt Gray
CR&R Inc.
(877) 728-0446

Collection and Subscription Report

3rd Quarter 2025

Attachment 3

Collection and Subscription Report

3rd Quarter (2025)

	Single Family	Multi Family	Commercial
Total Accounts	1541	9	37
Total Cart Gallons of Service	433,890	1,470	4,745
Total Bin Yards of Service	n/a	91	169
Total Roll off Tons of Service	n/a	n/a	n/a
Total Compactor Tons of Service	n/a	n/a	n/a
Average volume of service per gallon	281.56	163.33	128.24
Average volume of service per yard		10	5

Bulky Item Collections Performed	
Pickups	62
Item Amount	153

Cart and Bin Totals

Single Family		
Trash	1576	141840
Recycle	1614	145260
Green	1631	146790

Commercial Bins by Levels of Service:	Trash	Recycle	Food Waste	Green Waste	
35 Gallon					
65 Gallon			1		65
90 Gallon	16	15		21	4680
2 Yard	5				10
3 Yard	24	4			84
4 Yard	3	1			16
5 Yard	1				5
6 Yard	4	5			54
Roll Off					

Multi Family Carts and Bins by Levels of Service:	Trash	Recycle	Food Waste	Green Waste	
35 Gallon					
65 Gallon			6		390
90 Gallon	8	2		2	1080
2 Yard					0
3 Yard		6			18
4 Yard	7				28
5 Yard	3				15
6 Yard	5				30

HPUD Commercial and Multi-Family Properties (2 cy and Above)

<u>Acct</u>	<u>Name</u>	<u>Address</u>
15	HEBER VILLAGE APT # II	1140 HEBER AVE
16	HEBER VILLAGE APT I	1146 HEBER AVE
1270	VILLA PALOMA APTS	15 HAWK ST
1340	DESERT SUNRISE APTS	175 DESERT SUNRISE
800	HEBER FAMILY APTS	1137 DOGWOOD
1391	SUNSET GARDEN APTS	6 HAWK ST
3067	FEDI TRANSPORT	89 MAIN ST
8	JC DOMINGUEZ	99 MAIN ST
3127	NYDIA OLVERA	56 MAIN ST
3023	SHASTA MANAGEMENT	1131 YOURMAN RD
2571	U S POST OFFICE	71 MAIN ST
3162	JORGE CONTRERAS	1044 HEFFERMAN
3157	IMPERIAL CENTER LLC	1111 YOURMAN RD
2305	IMPERIAL COUNTY	1132 HEBER AVE
2293	IMPERIAL COUNTY OFFICE OF EDUC	1042 1/2 HEBER AVE
3159	IMPERICAL CENTER CSO, LLC	1105 YOURMAN RD
2163	LAGUNA SOLEADA LLC/MORALES	150 MAIN
3168	NATURE JOY HARVEST LLC	1118 ROCKWOOD AVE
2	ORMAT NEVADA INC	947 DOGWOOD RD
13	ORMAT NEVADA INC	895 PITZER RD
14	ORMAT NEVADA INC	895 PITZER RD #A
444	PYRAMID CONSTRUCTION	839 DOGWOOD
2480	GARY ROBINSON	59 MC CABE RD
2921	SBMD PROPERTIES LLC	1126 ROCKWOOD AVE
443	GIBSON & SCHAFFER	1143 ROCKWOOD RD
20	IMPERIAL COUNTY ROAD DEPT	1060 HEFFERNAN AVE
3	ORMAT NEVADA INC	855 DOGWOOD RD
1837	SACRED HEART CHURCH HALL	46 MAIN ST
3158	BINGHAM EQUIPMENT COMPANY	190 MAIN ST
12	KENNEDY'S MARKET	70 MAIN ST
18	HEBER SCHOOL #3	1052 HEBER AVE
1	EL TORO LAND & CATTLE CO	96 FAWCETT RD
1513	DOGWOOD ELEMENTARY SCHOOL	44 CORRELL RD

**HPUD C&D Report
3rd Quarter 2025**

CUST#	NAME	ADDRESS	DATE	Quantity	Diversion %
4	ORMAT NEVADA INC	855 DOGWOOD RD	07/02/2025	1.85	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/01/2025	7.39	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/01/2025	9.53	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/16/2025	16.81	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/09/2025	10.53	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/16/2025	8.11	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/09/2025	6.78	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/09/2025	8.13	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/09/2025	9.67	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/11/2025	2.7	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/21/2025	8	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/29/2025	11.62	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/29/2025	7.96	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/30/2025	10.41	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	07/29/2025	3.15	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	08/08/2025	4.98	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	08/20/2025	3.29	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	08/20/2025	4.08	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	08/22/2025	10.11	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	08/27/2025	7.1	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	09/03/2025	2.84	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	09/25/2025	5.15	65%
3274	EMMERSON CONSTRUCTION	1183 CORRELL CT	09/25/2025	3.44	65%

Contamination Monitoring Report

Attachment 4

3rd Quarter 2025

Customer Service Report

Attachment 5

3rd Quarter 2025

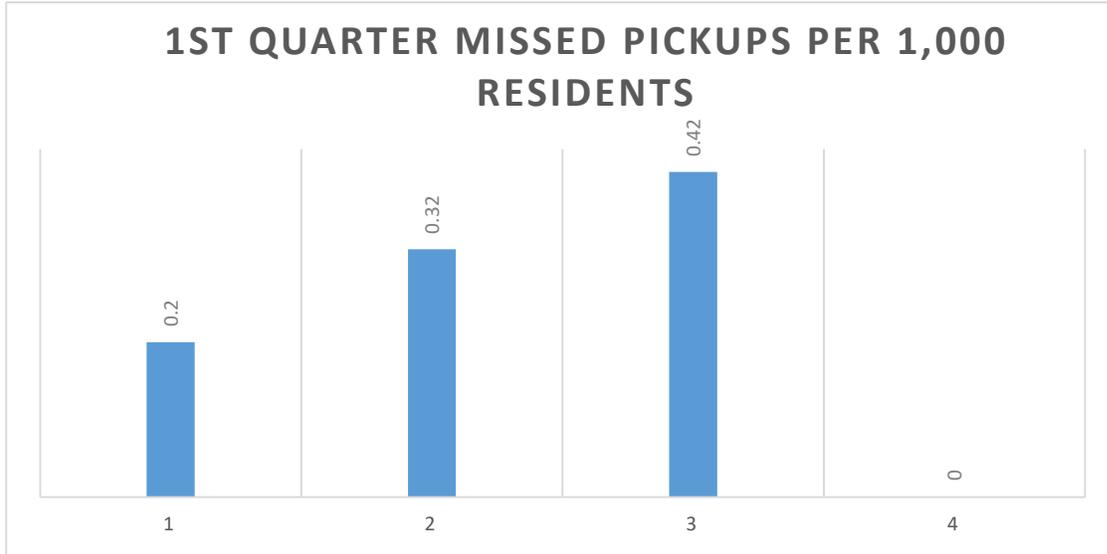
**HPUD Complaints
3rd Quarter 2025**

ACCT	FIRST NAME	LAST NAME	Address	Date	Note
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/4/2025	CUST IS CALLING TO REPORT THAT IT HAS BEEN 2
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/4/2025	WEEKS IN A ROW THAT DRVR PASSES BY AND DOES N
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/4/2025	OT STOP TO PROVIDE SRVC TO HIS TRASH CART. IS
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/4/2025	THERE AN ISSUE? PLS MAKE SURE TO TALK TO DRV
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/4/2025	R FOR HIM TO PROVIDE SRVC
2579	JOSE OSWALDO	DEL CASTILLO	1232 N PALM AVE	8/22/2025	PLEASE PROVIDE SRVC TO THE CUST
1487	TANIA	GARCIA	157 MERIDIAN ST	9/11/2025	EMMANUEL IS CALLING ONCE AGAIN, CUB HAS NOT B
1487	TANIA	GARCIA	157 MERIDIAN ST	9/11/2025	EEN DEL THIS WAS ORIGINALLY SCHEDULED FOR 9
1487	TANIA	GARCIA	157 MERIDIAN ST	9/11/2025	/9.
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/8/2025	HELLO, CITY REPORTED CUST MISSED OFTEN AND NE
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/8/2025	EDS TO ENSURE THAT CUST IS SRVC'D ON SRVC DAY.
3189	ERNEST	GARCIA	1176 MAPLE AVE	8/8/2025	PLS ADV ANY ISSUES AND ENSURE WE SRVC
544	CLAUDIA	HERNANDEZ	30 PHEASANT LN	8/25/2025	CLAUDIA MENTION DRI LEAVES OFTEN TRASH IN ST
653	YOLANDA	BALLESTEROS	41 E SECOND ST	9/9/2025	YOLANDA AGAIN CALLING- STILL NEEDING BRBB. RS
653	YOLANDA	BALLESTEROS	41 E SECOND ST	9/9/2025	WO 9/15, REF PIC DOESNT SHOW BROKEN LID ON
653	YOLANDA	BALLESTEROS	41 E SECOND ST	9/9/2025	T-CART & THAT ORGS HAS BAD WHEELS SO THATS WH
653	YOLANDA	BALLESTEROS	41 E SECOND ST	9/9/2025	Y NEEDS TO BE EXCHG/ W/O DETAILED, PLS DO, TNIS
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	GUADALUPE CALLED IN TO MENTION HER SRVC
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	DRIVER ALWAYS LEAVES TRASH ON THE STREET
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	IT'S AN ISSUE THAT HAPPENS CONSTANTLY
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	AND MENTIONS TODAY 9/29 MUCH TRASH WAS
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	LEFT ON STREET, WANTS A SOLUTION TO THIS
964	GUADALUPE	SAAVEDRA	145 SUNNYSIDE CT	9/29/2025	PROBLEM

Customer Service Report (Missed or Incomplete Collections)

Per 1,000 Residents

	<u>July</u>	<u>Aug</u>	<u>Sept</u>		
3rd Quarter	0.2	0.32	0.42		



HPUD New Service Request (3rd Quarter 2025)

<u>CUST#</u>	<u>SERV NAME</u>	<u>SERV ADR 1</u>
2305	IMPERIAL COUNTY	1132 HEBER AVE
2571	U S POST OFFICE	71 MAIN ST
2921	SBMD PROPERTIES LLC	1126 ROCKWOOD AVE
3127	NYDIA OLVERA	56 MAIN ST
3162	JORGE CONTRERAS	1044 HEFFERMAN
3245	GLOBAL AG HARVEST INC	1118 ROCKWOOD AVE
3360	LINH TROUNG	59 W MC CABE RD

Education Program Report

<u>Date</u>	<u>Commercial</u>	<u>Multi Family</u>	<u>Residential</u>	<u>Item</u>	<u>Notes</u>
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