



Heber Public Utility District

1078 Dogwood Rd. Suite 103 • PO Box H
Heber CA 92249
Tel:(760)482-2440 • Fax (760)353-9951
www.heber.ca.gov

October 10, 2022

Attention: Mrs. Fischer

Subject: September 2022 Monthly Report

On the billing cycles ending on the 23rd of September 29,227,000 gallons of water were used by our consumers, an average of 943,000 gallons was used per day.

On September 6, 2022, one of four water distribution pump variable frequency drive (VFD) malfunctioned, causing all pumps to trip. Consequently, the water distribution pressure dropped for approximately twenty-five minutes. Operators immediately responded and reset breakers, and pressure to the water distribution system was restored. Bacteriological samples were taken the following day to the County Lab. Bacteriological samples came back absent, meaning the water contains no bacteria and is safe to drink. A new VFD has been ordered and will be installed as soon possible.

On September 29, 2022 collected third quarter TTHM's samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on October 6, 2022 and were below the maximum contaminant level (MCL) for the both sites. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and for the month of September of 2022 we attained a RAA of 61 ppb for the Mc Cabe Cove site and 49 ppb for the Little Field site. Heber Public Utility District is in compliance with State and Federal water regulations.

If you have any questions, please contact me at (760) 427-4685

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



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October 10, 2022

Attention: Mrs. Fischer
General Manager

Subject: Water Distribution Report September 2022

A) Water breaks (0)

B) Service Leak (0)

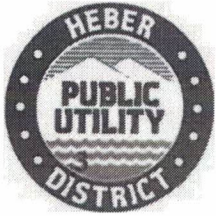
C) Work orders (31)

MISC - MISC REPORT	0
INFO - TEST METER	9
MC - METER CHANGE	0
FIREF - ENCODER/FIRELY	1
DIS - DISCONNECT	2
CON - CONNECT	3
SWR - SEWER PLUG UP	1
OCC - OCCUPANT CHANGE	7
LEAK - METER LEAK	4
HYDRT - HYDRANT LEAKS	3
<u>PRSUR - TEST WATER PRESSURE</u>	<u>1</u>
 TOTAL ALL CODES	 31

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



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October 12, 2022

Attention: Laura Fischer
General Manager

SUBJECT: Heber W.W.T.P. Operations from August 23, 2022 through September 23, 2022.

- A. Major violations: (NONE)
- B. Minor violations (NONE)
- C. Major sewer spills (NONE)
- D. Main sewer Plugs: (NONE)
- E. UV System: September 15, 2022: Serviced U.V. channel number two. Operating fine. Self-cleaning.
- F. Vactor Truck: September 22, 2022 vactor truck was used to clear the wastewater treatment plant effluent line.
- G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: 0 miles.
- H. From August 23, 2022 through September 23, 2022: Heber Wastewater Plant received and treated 14.926 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of September 23, 2022.

Sincerely,

A handwritten signature in blue ink, appearing to be "E. Gonzalez".


Edoardo S. Gonzalez
Wastewater Plant Lead Operator



HEBER PUBLIC UTILITY DISTRICT
Water Treatment Plant and Billing Report
Billing Period : August 23, 2022 thru September 23, 2022

Month & Year	Water		HPUD Offices/Parks	Difference Water	Sewer	Invoiced	Invoiced	Invoiced	10% Senior Discount
	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not accounted	Influent	Water	Sewer	Trash	# of Accounts receiving the discount
Sep-21	31,654,000	28,342,655	857,001	2,454,344	13,754,000	\$ 148,985.35	\$ 114,671.34	\$ 45,845.12	160 Accounts
Oct-21	26,699,000	26,795,989	1,218,529	-1,315,518	14,689,000	\$ 144,779.02	\$ 114,807.45	\$ 45,876.06	160 Accounts
Nov-21	24,333,000	23,580,404	1,765,197	-1,012,601	16,010,000	\$ 136,119.65	\$ 114,442.84	\$ 45,856.37	160 Accounts
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$ 132,319.28	\$ 116,557.96	\$ 46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$ 129,211.25	\$ 114,261.22	\$ 45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$ 129,295.34	\$ 114,347.62	\$ 46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$ 133,718.26	\$ 114,481.67	\$ 46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$ 142,277.55	\$ 115,331.18	\$ 46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$ 143,601.07	\$ 115,552.14	\$ 47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$ 155,849.02	\$ 115,946.80	\$ 47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$ 155,208.43	\$ 116,914.38	\$ 47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$ 153,532.96	\$ 116,535.54	\$ 48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$ 144,578.36	\$ 116,090.65	\$ 48,061.48	166 Accounts

Totals includes billing for final accounts
 To the best of my knowledge, the information is true and correct.


 Liz German
 Office Senior Clerk

10/12/22
 Date

**** TOTALS BY JOB CODE ****

<u>JOB CODE</u>	<u>TOTAL COMPLETED</u>	<u>TOTAL OUTSTANDING</u>	<u>TOTAL NEW</u>	<u>TOTAL PENDING</u>	<u>TOTAL VOID</u>
DIS - DISCONNECT	2	0	0	0	4
INFO - TEST METER	9	0	0	0	0
CON - CONNECT	3	0	0	0	0
OCC - OCCUPANT CHANGE	7	0	0	0	0
PRSUR - TEST WATER PRESSURE	1	0	0	0	0
SWR - SEWER PLUG UP	1	0	0	0	0
LEAK - METER LEAK	4	0	1	0	0
MC - METER CHANGE	0	4	0	0	0
FIREF - ENCODER/FIRELY	1	0	0	0	0
MISC - MISC REPORT	0	1	1	0	0
HYDRT - HYDRANT LEAK	3	0	0	0	0
TOTAL ALL CODES	31	5	2	0	4

===== MONTHLY DISTRIBUTION =====

TYPE	MONTH	ACCOUNTS	AMOUNT	NOTE
CUTOFF	Mar-22	7	\$ 420.00	Accounts were disconnected for the non-payment for the Jan 2022 BILL - All accounts were reinstated the same day, non of the account entered into a payment arrangement
	Apr-22	7	\$ 420.00	Account were disconnected for the non-payment for the Feb 2022 BILL - All accounts were reinstated the same day, only 1 account entered into a payment arrangement
	May-22	5	\$ 300.00	Account were disconnected for the non-payment for the Mar. 2022 BILL - All accounts were reinstated the same day or next day
	Jun-22	6	\$ 360.00	Account were disconnected for the non-payment for the April 2022 BILL -All accounts were reinstated the same day.
	Jul-22	4	\$ 240.00	Account were disconnected for the non-payment for the May 2022 BILL - All accounts were reinstated the same day.
	Aug-22	4	\$ 240.00	Account were disconnected for the non-payment for the June 2022 BILL - All accounts were reinstated the same day.
	Sep-22	0	\$ -	
		CUTOFF TOTAL	\$ 1,500.00	

LATE CHARGE	Jan-22	388	\$ 5,820.00
	Feb-22	327	\$ 4,905.00
	Mar-22	272	\$ 4,080.00
	Apr-22	352	\$ 5,280.00
	May-22	312	\$ 4,680.00
	Jun-22	285	\$ 4,275.00
	Jul-22	328	\$ 4,920.00
	Aug-22	316	\$ 4,740.00
	Sep-22	331	\$ 4,965.00
		LATE FEE TOTAL	\$ 43,665.00

Heber Public Utility District

To: Laura Fischer, General Manager
 From: Moises Cardenas, Office Manager
 Date: October 12th, 2022
 Subject: Recreation Update

Upcoming Events

- **HPUD Fall Fiesta (Upcoming)**
 - The HPUD Fall Fiesta is scheduled for October 29, 2022. This event will have a parade, a haunted maze, a car show, food vendors, live entertainment, and Free Carnival games. It is Heber’s biggest party and will continue again this year.

Recreation Center

The Recreation Center is currently open for Activities and for Reservations.

- **Activities**
 - HPUD has shifted their activities at the Recreation Center to after school hours. The October Activity Calendar is found below.

MON	TUE	WED	THU	FRI
3 Arts & Crafts 3:00-4:30 p.m.	4 Balloon Tennis 3:00-4:30 p.m.	5 Painting 12:45-2:00 p.m.	6 Lego Building 3:00-4:30 p.m.	7 All Ages Movie 3:00-4:30 p.m.
10 Flower Crafts 3:00-4:30 p.m.	11 Kid's Free Play 3:00-4:30 p.m.	12 Flower Crafts 12:45-2:00 p.m.	13 Table Tennis 3:00-4:30 p.m.	14 All Ages Movie 3:00-4:30 p.m.
17 Arts & Crafts 3:00-4:30 p.m.	18 Sponge Art 3:00-4:30 p.m.	19 Flower Crafts 12:45-2:00 p.m.	20 Pumpkin Crafts 3:00-4:30 p.m.	21 All Ages Movie 3:00-4:30 p.m.
24 Bat Crafts 3:00-4:30 p.m.	25 Picture Frame Crafts 3:00-4:30 p.m.	26 Pumpkin Crafts 12:45-2:00 p.m.	27 Kid's Free Play 3:00-4:30 p.m.	28 All Ages Movie 3:00-4:30 p.m.
31 Arts & Crafts 3:00-4:30 p.m.	STAY CONNECTED! HEBER PUBLIC UTILITY DISTRICT HEBERPUD	boo!	HEBER PUBLIC UTILITY DISTRICT	HEBER FALL FIESTA SATURDAY OCTOBER 29TH 4:00 P.M.

**HPUD RECREATION CENTER
ACTIVITY SCHEDULE**

156 LITTLEFIELD WAY, HEBER CA
RECREATION OFFICE: (760)425-0112

- **Reservations**

- The Recreation Center now has a total of 4 classes being offered during its hours of operation.
 - Tabata with Melida- Monday, Wednesday, Friday/ 9:30am-10:30am
 - Kids Yoga with Silvia-Tuesday, Thursday/4:30-5:30pm
 - Kickboxing with Cici- Monday, Tuesday, Thursday/ M(4:30-5:30pm), T(5:30-6:15pm), Thursday (5:30-6:30pm)
 - Polynesian Dance- Tuesday, Wednesday/6:15-7:00pm

MON	TUE	WED	THU	FRI
3 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	4 Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:15 p.m. Polynesian Dance 6:15-7:00pm	5 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	6 Tabata w/Meli 9:30-10:30 a.m. Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:30 p.m.	7 Tabata w/Meli 9:30-10:30 a.m.
10 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	11 Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:15 p.m. Polynesian Dance 6:15-7:00pm	12 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	13 Tabata w/Meli 9:30-10:30 a.m. Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:30 p.m.	14 Tabata w/Meli 9:30-10:30 a.m.
17 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	18 Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:15 p.m. Polynesian Dance 6:15-7:00pm	19 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	20 Tabata w/Meli 9:30-10:30 a.m. Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:30 p.m.	21 Tabata w/Meli 9:30-10:30 a.m.
24 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	25 Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:15 p.m. Polynesian Dance 6:15-7:00pm	26 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	27 Tabata w/Meli 9:30-10:30 a.m. Kids Yoga w/Silvia 4:30-5:30 p.m. Kickboxing w/Cici 5:30-6:30 p.m.	28 Tabata w/Meli 9:30-10:30 a.m.
31 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	STAY CONNECTED! HEBER PUBLIC UTILITY DISTRICT HEBERPUD	BOO!		TO RESERVE THE REC CENTER CALL (760)425-0112

OCTOBER 2022
HPUD RECREATION CENTER RESERVATION SCHEDULE
 156 LITTLEFIELD WAY, HEBER CA
 RECREATION OFFICE: (760)425-0112

Social Media Update

- **Facebook**

- As of 10/12/2022, HPUD Facebook has reached almost 5,000 people. We expect that number to increase as there is significant posting of the Fall Fiesta happening right now. Most of the Facebook posts that have been put up in the month of October have pertained to the Fall Fiesta and its activities.

- **Instagram**

- As of 10/12/2022, HPUD Instagram has been very active. Although there is not a huge following on Instagram, HPUD still has almost 200 followers. There has been an increase in our posts since people have started posting them more on their stories and liking our pictures.

- **Granicus/GovDelivery**

- Below are numbers from GovDelivery, this program has made it easier for HPUD to reach out to customers to electronically deliver newsletters, trash delays, and other notices. Below are the numbers directly from GovDelivery. More people are starting to get accustomed to Granicus notifications as they are being sent more frequently. HPUD

has started sending more and more notifications via Granicus. HPUD will start testing what content works best and what times people open their emails and text messages to better optimize when to schedule these notifications.

SEPTEMBER 2022

3	6,736	76.7%
Bulletins Sent	Recipients	Engagement Rate*

AUGUST 2022

1	2,250	68.8%
Bulletins Sent	Recipients	Engagement Rate*