



HEBER PUBLIC UTILITY DISTRICT

Water Treatment Plant and Billing Report

Billing Period : July 23, 2022 thru August 23, 2022

Month & Year	Water		HPUD Offices/Parks	Difference Water	Sewer	Invoiced	Invoiced	Invoiced	10% Senior Discount
	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not accounted	Influent	Water	Sewer	Trash	# of Accounts receiving the discount
Aug-21	32,417,000	31,453,355	1,268,417	-304,772	12,911,000	\$ 157,163.81	\$ 114,560.14	\$ 45,832.97	160 Accounts
Sep-21	31,654,000	28,342,655	857,001	2,454,344	13,754,000	\$ 148,985.35	\$ 114,671.34	\$ 45,845.12	160 Accounts
Oct-21	26,699,000	26,795,989	1,218,529	-1,315,518	14,689,000	\$ 144,779.02	\$ 114,807.45	\$ 45,876.06	160 Accounts
Nov-21	24,333,000	23,580,404	1,765,197	-1,012,601	16,010,000	\$ 136,119.65	\$ 114,442.84	\$ 45,856.37	160 Accounts
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$ 132,319.28	\$ 116,557.96	\$ 46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$ 129,211.25	\$ 114,261.22	\$ 45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$ 129,295.34	\$ 114,347.62	\$ 46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$ 133,718.26	\$ 114,481.67	\$ 46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$ 142,277.55	\$ 115,331.18	\$ 46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$ 143,601.07	\$ 115,552.14	\$ 47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$ 155,849.02	\$ 115,946.80	\$ 47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$ 155,208.43	\$ 116,914.38	\$ 47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$ 153,532.96	\$ 116,535.54	\$ 48,022.38	166 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.

Liz German
Liz German

Office Senior Clerk

9/8/22

Date

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
DIS - DISCONNECT	4	0	0	0	8
WTR - WATER BREAK	2	0	0	0	0
MC - METER CHANGE	3	4	0	0	0
FIREF - ENCODER/FIRELY	12	0	0	0	1
LEAK - METER LEAK	3	0	0	0	0
CON - CONNECT	2	0	0	0	0
INFO - TEST METER	7	0	0	0	0
OCC - OCCUPANT CHANGE	4	0	0	0	0
ODOR - ODOR (BAD TASTE/SMELL)	1	0	0	0	0
MISC - MISC REPORT	1	0	0	0	0
HYDRT - HYDRANT LEAK	1	0	0	0	0
TOTAL ALL CODES	40	4	0	0	9



Heber Public Utility District

1078 Dogwood Rd. Suite 103 • PO Box H

Heber CA 92249

Tel:(760)482-2440 • Fax (760)353-9951

September 8, 2022

Attention: Mrs. Fischer
General Manager

Subject: Water Distribution Report August 2022

- A) Water breaks (2)
 - 1. 1118 Grand Ave.
 - 2. 1148 Valley Blvd
- B) Service Leak (0)
- C) Work Orders (40)

<u>JOB CODE</u>	<u>TOTAL COMPLETED</u>
CON - CONNECT	2
WTR - WATER BREAK	2
DIS - DISCONNECT	4
LEAK - METER LEAK	3
INFO - TEST METER	7
OCC - OCCUPANT CHANGE	4
MISC - MISC REPORT	1
MC - METER CHANGE	3
HYDRT - HYDRANT LEAK	1
FIREF - FIREFLY CONNECTION	12
ODOR - ODOR (BAD TASTE/SMELL)	1
<u>TOTAL ALL CODES</u>	<u>40</u>

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



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www.heber.ca.gov

September 8, 2022

Attention: Mrs. Fischer

Subject: August 2022 Monthly Report

On the billing cycles ending on the 23rd of August 32,956,000 gallons of water were used by our consumers, an average of 1,063,000 gallons was used per day.

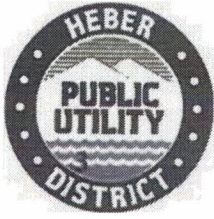
On August 18, 2022, collected Trihalomethanes (TTHM's) samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on August 29, 2022 and were below the maximum contaminant levels (MCL) for TTHM's. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and we attained 62 ppb for the Mc Cabe site and 50 ppb for the Little Field site. Heber Public Utility District continues to be in compliance with the State and Federal Water Regulations.

If you have any questions, please contact me at (760) 427-4685

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



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September 7, 2022

Attention: Laura Fischer
General Manager

SUBJECT: Heber W.W.T.P. Operations from July 23, 2022 through August 23, 2022.

- A. Major violations: (NONE)
- B. Minor violations (NONE)
- C. Major sewer spills (NONE)
- D. Main sewer Plugs: (NONE)
- E. UV System: Operating fine. Self-cleaning.
- F. Vactor Truck: August 23, 2022 vactor truck was used to expose an electrical conduit at the Water Treatment Plant.
- G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: 0 miles.
- H. From July 23, 2022 through August 23, 2022: Heber Wastewater Plant received and treated 14.051 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of August 23, 2022.

Sincerely,

A handwritten signature in blue ink, appearing to be "ES", is written over the signature line.

Edoardo S. Gonzalez
Wastewater Plant Lead Operator

Heber Public Utility District

To: Laura Fischer, General Manager
From: Moises Cardenas, Office Manager
Date: September 8th, 2022
Subject: Recreation Update

Temporary Part-Time Employee

HPUD has hired April Escobedo as the new Recreation Coordinator. April did a great job in setting up for the HPUD Slide Back-to-School event as well as handling parents that had any questions at the event. April was key in promoting the Recreation Center activities that are offered for free.

Upcoming and Past Events

- **HPUD Slide Back-to-School Event (Past Event)**
 - This event was hosted by HPUD at Edward “Jiggs” Johnson Park on Friday, August 19th, 2022 in conjunction with Imperial County Fire Department (ICFD) and Imperial County Sheriff’s Office (ICSO). This event was attended by 80-100 people at a time, free refreshments and snacks were provided by HPUD to the public. Many kids enjoyed the water slides and kiddie pools that were there.
- **HPUD Mexican Independence Day Event (Upcoming)**
 - This event is being hosted by HPUD at the Recreation Center on Friday, September 16, 2022. The event will celebrate Mexican Independence Day by playing an hour of Loteria and have a screening of Encanto for the community to enjoy. Social Media post found below.



- **HPUD Fall Fiesta (Upcoming)**

- The HPUD Fall Fiesta is scheduled for October 29, 2022. This event will have a parade, a haunted maze, a car show, food vendors, live entertainment, and Free Carnival games. It is Heber’s biggest party and will continue again this year.

Recreation Center

The Recreation Center is currently open for Activities and for Reservations.

- **Activities**

- HPUD has shifted their activities at the Recreation Center to after school hours. The September Activity Calendar is found below.

MON	TUE	WED	THU	FRI	SEPTEMBER 2022
HEBER PUBLIC UTILITY DISTRICT			1 Painting 3:00-4:30 p.m.	2 All Ages Movie 3:00-4:30 p.m.	HPUD RECREATION CENTER ACTIVITY SCHEDULE 156 LITTLEFIELD WAY, HEBER CA RECREATION OFFICE: (760)425-0112 STAY CONNECTED! HEBERPUD HEBER PUBLIC UTILITY DISTRICT
5 HAPPY LABOR DAY	6 Butterfly Crafts 3:00-4:30 p.m.	7 Kids Activity 1:00-2:30 p.m.	8 CLOSED	9 CLOSED	
12 CLOSED	13 Arts & Crafts 3:00-4:30 p.m.	14 Balloon Tennis 1:00-2:30 p.m.	15 Dinosaur Crafts 3:00-4:30 p.m.	16 MEXICAN INDEPENDENCE DAY EVENT Loteria 5:30-6:30 p.m. Movie 6:30-8:30 p.m.	
19 Lego Building 3:00-4:30 p.m.	20 Picture Frame Crafts 3:00-4:30 p.m.	21 Table Tennis 1:00-2:30 p.m.	22 Painting & Sponge Art 3:00-4:30 p.m.	23 All Ages Movie 3:00-4:30 p.m.	
26 Kid's Free Play 3:00-4:30 p.m.	27 Jellyfish Crafts 3:00-4:30 p.m.	28 Kids Activity 1:00-2:30 p.m.	29 Arts & Crafts 3:00-4:30 p.m.	30 All Ages Movie 3:00-4:30 p.m.	

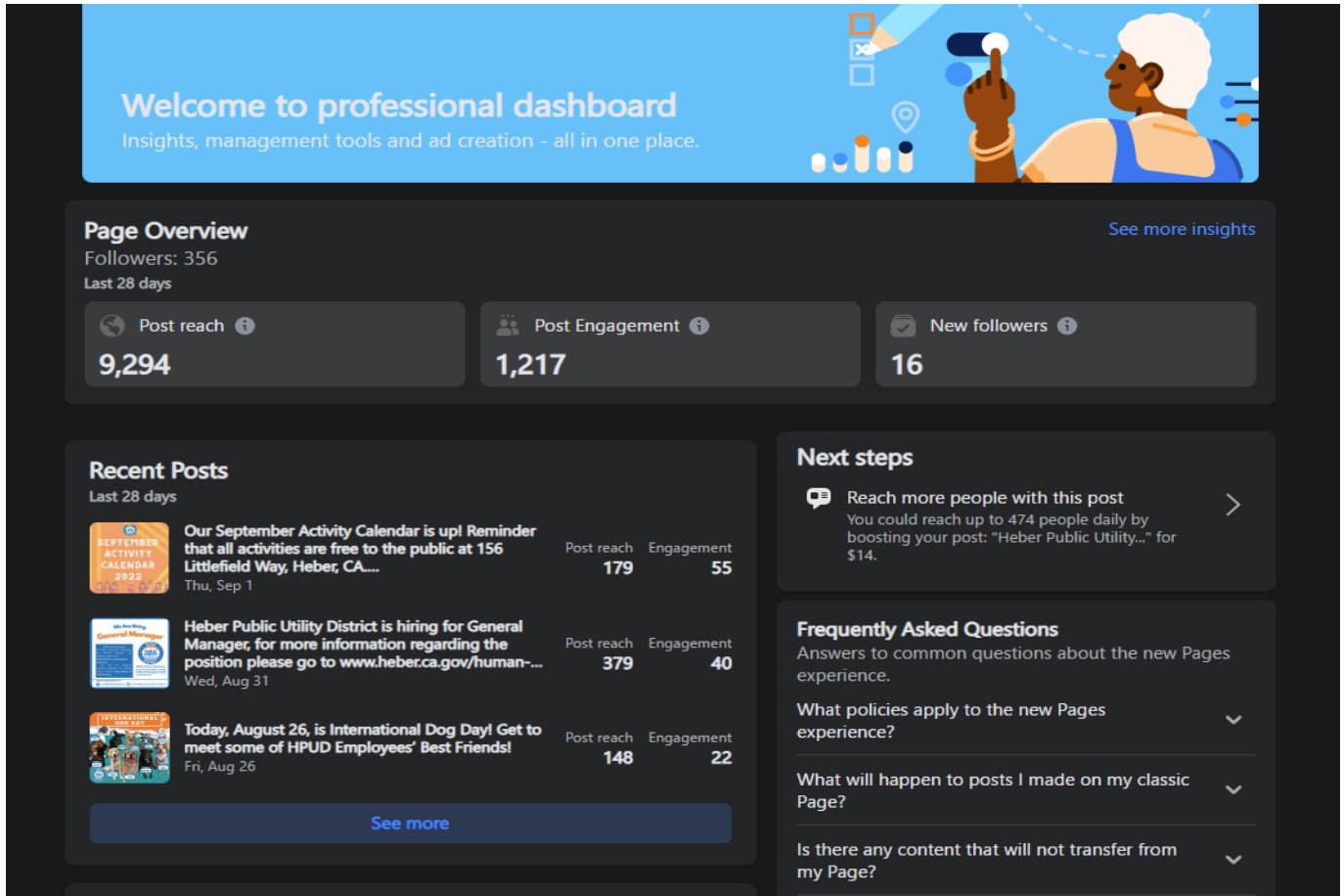
- **Reservations**

- The Recreation Center now has a total of 4 classes being offered during its hours of operation.
 - Tabata with Melida- Monday, Wednesday, Friday/ 9:30am-10:30am
 - Kids Yoga with Silvia-Tuesday, Thursday/4:30-5:30pm
 - Kickboxing with Cici- Monday, Tuesday, Thursday/ M(4:30-5:30pm), T(5:30-6:15pm), Thursday (5:30-6:30pm)
 - Polynesian Dance- Tuesday, Wednesday/6:15-7:00pm

Social Media Update

- **Facebook**

- As of 9/7/2022, HPUD Facebook has reached almost 9,300 people with posts, stories, and job postings on Facebook. It has been a great way to reach people to get information out about HPUD events, services, and updates.



- **Instagram**

- As of 9/7/2022, HPUD Instagram has been very active. Although there is not a huge following on Instagram, HPUD still has almost 200 followers, which is a significant increase since HPUD started to have a stronger social media presence.

- **Granicus/GovDelivery**

- Below are numbers from GovDelivery, this program has made it easier for HPUD to reach out to customers to electronically deliver newsletters, trash delays, and other notices. Below are the numbers directly from GovDelivery. There was a 20% increase in engagement rate from July to August.

AUGUST 2022

1	2,250	68.8%
Bulletins Sent	Recipients	Engagement Rate*

JULY 2022

1	2,260	47.5%
Bulletins Sent	Recipients	Engagement Rate*

Recreation Center Photos

